

Frequently Asked Questions



June, 2024

What type of equipment is available to rent? We offer Electric Scooters, Manual Wheelchairs, Single Strollers and Double Strollers. Scooters can be rented for 4 hours (\$35), 8 hours (\$50) and all day (\$60). Wheelchairs (\$20), Single Strollers (\$15) and Double Strollers (\$20) are available on a first-come, first-served basis.

Can I reserve a scooter? Yes – you may be able to but there are limited units available for reservations.

What is the cost to reserve a Scooter? The charge to reserve a scooter is \$10. The \$10 payment is made when you book your reservation. The \$10 is non-refundable and does not apply to the cost of renting a scooter.

How do I make a scooter reservation? To make a reservation phone: **660-596-1424**. You must pay, via cash or credit card, a \$10 non-refundable reservation fee at the time of booking.

When do I pay for the scooter rental? You will be charged the applicable rental fee when you pick up your scooter.

Is my reservation held until I arrive? Yes, we hold the scooter. However, if you have not picked up your scooter two hours after your scheduled pick-up time, we can no longer guarantee your reservation and your scooter may be rented to someone else.

When do you stop taking reservations? Reservations must be made prior to 5pm the day before you need the scooter.

What if I reserve a scooter but no longer need it? Please call to cancel your reservation. Failure to notify us of your cancellation may result in you not being allowed to reserve with us in the future. The \$10 reservation fee is not refundable.

Can I change the date of my reservation? Yes, but we require that you notify us 24 hours in advance of the reservation. Changes are based upon availability.

Do you hold back any stock for walk-up customers? Yes, the bulk of our inventory is available for walk-up customers. Walk-ups are available first thing in the morning. All walk-up units are first-come, first-served.

Do you give refunds if there is bad weather? Unfortunately, we do not offer refunds due to bad weather.

What time do you open for business? We open at 9:00 a.m. each day.

What time do you close? We close at 9:00p.m. each day. The latest turn in time for any rented equipment is 8:45pm.

What if I am late returning rented equipment? Failure to return equipment on time will result in a \$10 per hour late fee(s).

Where are you located on the fairgrounds? We are conveniently located just inside the Main Gate - on the east side of the Coliseum.

Is there any age requirement to rent a scooter? Yes, you must be at least 21 years old to rent and drive a scooter.

Is there a weight limit to rent a scooter? Yes, there is a 350-pound limit to use a scooter.

What do I do with my walker, cane, or crutches during my rental? We can store your personal mobility aids at our locations while you have the rental. We also have cane holders in the basket of the scooters.

Does the scooter stay charged all day? Yes, our scooters are fully charged and will generally last all day on a single charge. In the event that your scooter should stop or use up its charge, we bring you a new rental unit on the grounds. Our contact phone number is on the scooter for situations like this.

Can I leave the fairgrounds with the scooter? This is not permitted for liability and safety reasons.

Can I keep the rental unit overnight if I rent for several days and I am in the campgrounds by the fairgrounds? No, you must return and pick up the rental unit on a daily basis. We charge you on a daily basis for the rental unit.

Does the Damage Insurance cover if the rental unit is stolen? No, you are responsible for returning the scooter. We suggest that you do not leave the rental unit unattended in order to avoid this possibility.

How do I lock a scooter if I need to get off for some reason? There is not a way to lock the scooter but we suggest that you take the key out of the ignition when off the scooter and to not leave the scooter unattended. Each scooter is identified by a 3-digit number on the unit.

Can I give my grandchild a ride on my lap on the scooter? No, scooters are designed for single passenger operation, and you may not give rides on a rented unit.